
Grace Gardens Guest House

Grace Gardens Access Statement

General Overview

This Statement describes the access, procedures and facilities at Grace Gardens, to help assist guests with disabilities.

We would wish your stay with us to be as comfortable as possible, so please do not hesitate to ask if you have any concerns about access or there is anything that would make your stay more enjoyable.

Any constructive suggestion for additions to this statement, or how our disabled access might be improved, within the house limitations, would be welcome.

Grace Gardens is a detached house, built in the 1930's and has many original features, it has been altered and modernised over the years to the best of the properties ability. However, we do intend to make our house as accessible as we can, in order that as many people as possible can enjoy a stay in our lovely house.

Assistance Dogs

We do not take pets as a rule but we are happy to take assistance dogs with prior knowledge. Please supply suitable bedding for your assistance dog.

Emergencies

There are smoke detectors (audible only) in all rooms and areas of the house; there is an audible Fire Alarm system on each floor. There is a call point at the top of first floor landing, and at each exit point. The system is fully up to date with fire regulations.

Emergency instructions are provided in each room. These can be communicated verbally on request.

Please let us know if you have any concerns about procedures.

Mobility Access

1) Access to house

We have parking for five cars at the back of the house, which can be accessed by car, by a service road to the rear of the property. From the driveway enter the back garden through a wrought iron gate to the right hand side. There are two 5" steps with a handrail to the left-hand side, follow a sloping pathway to the side entrance of the house. You will find a doorbell to the right hand side, ring for assistance, please enter though the side entrance (the door has a threshold) and Richard or Lorraine will come and assist you with your luggage.

The pathways around the house side entrance and main entrance are illuminated by external PIR lights. Also interior lights at the main entrance come on at the point of entry.

2) Accessibility within the house

This includes the (Ground Floor) entrance hall, guest's lounge and dining room. Also there is one bedroom on the ground floor.

Porch & Reception

The main entrance porch at the front of the house is of good size and has a double glazed 2ft-9" door with threshold, this leads through double doors over a small threshold into a spacious reception area with a laminated wood floor and large thick rug. Turn left down the hallway past the reception desk to the ground floor room and stairs to first floor landing.



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Lounge & Dining room

The lounge has a laminated floor with a small rug in front of the gas fire, two leather 2 seater sofas with a drinks table beside each.

A step of no more than 8" leads to the dining room with laminated floor, extending communal table with high backed leather chairs all of universal height.

Breakfast is a mixture of table service and self-service, please let us know if you have any specific requirements for breakfast if you require any assistance, please ask.

Ground floor bedroom

The Jasmine room is accessed from the main hall, the width of the doors to the room and en-suite are 2ft-6", the en-suite is of good size with a large walk-in shower with a tray height of 3", grab rail and a portable shower stool. The en-suite flooring is vinyl tiles.

Main bedroom has laminated wood flooring with medium size deep pile rug between the single beds, the beds are of standard height, and have a bedside table in the middle with bedside lamp and CD/radio alarm clock.

There is an LCD T.V/DVD with remote control, tea tray, fridge and kettle in the room.

The First Floor Bedrooms

From the hall a carpeted flight of 13 steps with balustrade, to a small landing with a further 3 steps onto the main landing. All four bedrooms are accessed from the first floor landing and floor covering is of carpet to landing and bedrooms, with vinyl to en-suite bathrooms.

All the first floor bedrooms have remote controlled televisions, easy chairs, refreshment trays & 'fridge; rooms have bedside cabinets, with bedside lamps and CD/radio alarm clocks.

Rose Room – Has a king-size bed with memory foam mattress, the en-suite has sliding doors and is the smaller of our en-suites, and the shower tray is 6" high.

Honeysuckle Room – This is a family room with double bed and bunk beds, the en-suite has saloon style doors with curved end bath and shower over.

Fuchsia Room – A spacious single room, shower tray is 8" high.

Florabella Room – Double room with pine bed a slightly more compact room, the en-suite has sliding doors with shower tray height of 11".

Hearing Impaired Visitors

Guests are always shown to their rooms, and everything about the room and access to house explained to them. However, information about the house and breakfast is contained within a folder in the room.

Sight Impaired Visitors

Guests are always shown to their rooms, and everything about the room and access to house explained to them. However, information about the house and breakfast is contained within a folder in the room. And this can be relayed to guest as required.

Manager Contact

The managers of Grace Gardens live on premises and at most times are obtainable, at all other times they are contactable on their mobile 07903756366.

If you would like any further help or assistance with this access statement, please do not hesitate to contact either Lorraine or Richard on 01929 422502 or the number above, we will do our best to help you.

Happy Holidaying.

28 Victoria Avenue, Swanage Dorset BH19 1AP
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